

OPR Claims Project

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COLORADO

Department of Health Care
Policy & Financing

Overview

- Claims for several services must have the Referring Provider NPI number beginning July 1, 2022
 - PT/OT, ST, Audiology, DME, Home Health/PDN, Pediatric Personal Care, Labs/Imaging
- Compliance with federal regulation 42 CFR § 455.440, which requires providers to include the NPI of the person who ordered the service to be on their claim



Present and Enrolled

- The Referring NPI must be on the claim and must be enrolled with Colorado Medicaid.
- The interChange will deny claims if the Referring Provider NPI number is not included or is invalid:
 - ‘Not included’ means the billing provider did not place it on the claim. EOB 2222
 - ‘Invalid’ means the Referring NPI is on the claim but it is not enrolled with Colorado Medicaid. EOB 1025



Claim Instructions

- Professional Claims
 - 'Referring Provider NPI' field
 - Paper claim, field 17.b.
 - Electronic batch, loop 2420e qualifier DK
- Institutional Claims
 - Attending field (#76) or Other IDs (#78 or #79)



If the service is Prior Authorized

- Providers should already have the OPR NPI in their files.
- Services which require Prior Authorization already have the OPR NPI on the PAR.
- Provider's billing systems may require a simple change to add the Referring NPI info to submission.



Provider Statistics

- To help providers understand if they need to change their claim submissions, HCPF has published data on the OPR website for several benefit groups.

Physical, Occupational, and Speech Therapy Services (outpatient)

Claim Statistics for Dates of Service in Calendar Year 2022, as of 3/18/2022

This information should be used by providers to understand what percentage of their claims submitted to Health First Colorado have the Referring Provider NPI field populated. The ordering provider must be enrolled with Health First Colorado. Populating this field with the NPI number of the ordering physician, physician assistant, or advanced practice nurse will be required for claims submitted on/after July 1, 2022.

For more information about billing and claim submission please contact [Provider Support](#).

Billing NPI Number	Referring Field Not Populated	Referring Field Populated
1003065384	36.36%	63.64%
1003274465	100.00%	
1003319492		100.00%
1003321621		100.00%
1003415811		100.00%



Where to Find Information

- For policy details,
<https://hcpf.colorado.gov/opr-claims>
- For claim submission help, Gainwell Provider Help
1-844-235-2387
- The February and March 2022 Provider Bulletins alerted providers to this change.





Questions?

